


Exhibit 4




Justin Walker


Google Nest Product Specialist

Austin, Texas Area · 167 connections

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Google



Texas State University-San Marcos

Experience




Product Specialist
Google
Sep 2018 – Present · 1 year 10 months
Austin, Texas

Launch manager for new hardware, firmware, and product policy/procedures. Represents the voice of the customer and customer care through all phase-gates, and on to EFFA and reporting and analytics.

Subject matter expert and reviewer/approver for all product-related public and internal support content, including knowledge base and training material.

Create and maintain the customer relationship management taxonomy, to accurately classify and quantify user issues and...

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Support Engineering Program Manager
Nest
Jan 2016 – Sep 2018 · 2 years 9 months
Austin, Texas Area

Managed team of Support Engineers responsible for handling product bug and emerging issue triage and data analysis in collaboration with product engineering and quality.

Created process and standards for Nest Care reimbursements and legal considerations, saving the business over \$300,000/yr and mitigating legal risk.

Established Nest Support customer and agent facing messaging and handling for account security and privacy risk and issues, as well as performed reporting,...

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Advanced Repair Agent
Geek Squad
Mar 2012 – Jan 2016 · 3 years 11 months
Austin, TX

- 3+ years of IT support experience
- Resolved computer hardware and software issues
- Advanced knowledge Windows, OSX, mobile platforms, and technology trends

Education

Texas State University-San Marcos
BS · Manufacturing Engineering
2010 – 2015
Activities and Societies: Society of Manufacturing Engineers

The University of Texas at San Antonio
Mechanical Engineering
2008 – 2009

Licenses & Certifications

Certified Manufacturing Technologist
SME
Issued Apr 2015 · Expires Apr 2018
Credential ID 200460426
[See credential](#)

Courses

Calculus III

Control Systems

Differential Equations

Engineering Analysis

Facilities Planning

Mechanical Design

Mechanics of Materials

Robotics
4399c

Projects

Senior Design/Capstone - Toyota Hood Lift
Aug 2015 – Present
1st Place Winners

Partnered with Toyota Motor Manufacturing TX to develop a safer and more ergonomic solution to streamline the painting process for the new Tacoma

- Developed concept and operations matrices
- Used AutoDesk Inventor and SolidWorks to model and simulate the new tool
- Created a cost analysis for the final product
- Created an FMEA for the new tool
- Designed for manufacture and assembly
- Created a work breakdown structure and Gantt Chart for the...

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Other creators

First Steps Pediatric Rehab Clinic Simulation
Mar 2015 – Mar 2015


This project analyzed the current utilization of the specialized therapists on staff and estimated the cost saving solution for the clinic. Using the ARENA simulation software, the model of First Steps Clinic is based on the servicing of its existing clientele. The model is setup for the duration of one year as 12 replications of a typical 20 day month. Multiple models are implemented to find the best solution to meet the customer demand.

Other creators


Organizations

Society of Manufacturing Engineers (SME)
Certified Manufacturing Technologist
Feb 2015 – Present


People also viewed




Isabel Rooney
Merchant




Jennifer Castilleja
Structural Engineer at Architectural Engineers Collaborative




Dakota Park
Relationship Banking Officer, Associate Relationship Manager at Frost Bank




Joshua Garza
Senior Brand Content Specialist at Academy Sports + Outdoors



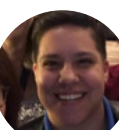
Catherine Benton
PMOC Compliance and Support Associate at Greystar




carmen chapa
Management Coordinator at Greystar




Gail Hunnicutt
Sales & Marketing Director at Holiday Retirement



Marisa Garza
Administrative Assistant




Brenden Lopez
Sales Sr. Zone Supervisor at PepsiCo



Maxi O. Ruth
Treasury Analyst

Others named Justin Walker



Justin Walker
Recruitment Manager at Pure Barre
Orange County, California Area

Justin Walker
Management Consultant | MBA Candidate at The University of Chicago Booth School of Business
Greater Chicago Area

Justin Walker
IT SPECIALIST (CUSTSPT) at Department of Defense Education Activity (DoDEA) or (DoDDS)
Fayetteville, North Carolina Area

Justin Walker
Experience Board Member & Senior Vice President
United Kingdom

Justin Walker
HR Director | Government Operations, Law & Global Compliance at Boeing
Washington D.C. Metro Area

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